Protect customers and staff from COVID-19 infection
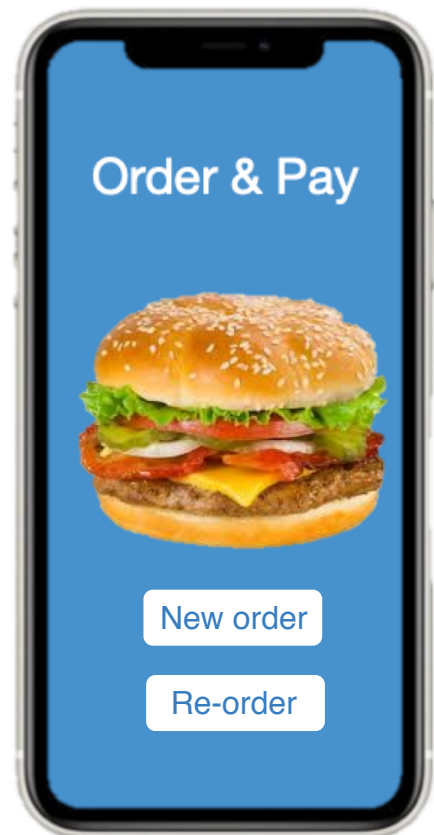
Konnect's Contactless Order & Pay reduces the risk of COVID-19 infection from personal contact between your customers and staff along with the risk of viral transmission from contact with and touch screen order kiosks, payment cards and payment devices.

Konnect's Wireless Access Point turns customers' smartphones into instant order and pay devices without the need to download an app, connect to the Internet or use a web browser. When customers select your restaurant's local Wi-Fi connection, they can select and pay for their order directly on their phone. The result is faster order processing using fewer resources, all without the added cost of creating, maintaining or promoting mobile apps.

Restaurateurs can update menu details in real-time using the Konnect cloud and create personalized menus by anonymously tracking each customer visit and automatically displaying relevant menu content based on their order history each time they return, including when visiting other locations in a restaurant chain.

Konnect makes it easy, reliable and affordable for every restaurant operator to connect with customers to create a better experience that keeps them coming back for more.
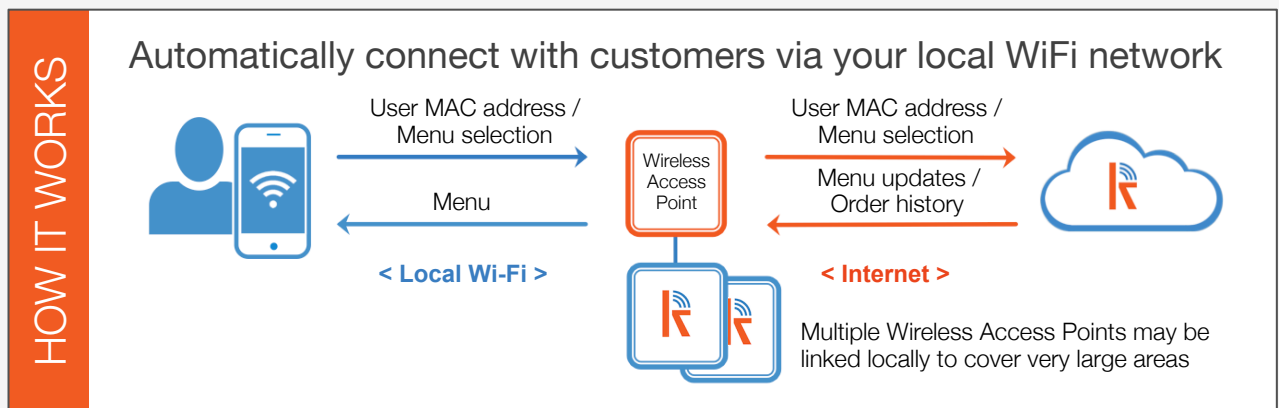
For dine-in, take-out & drive-thrus

Restaurant customers can receive personalized menu content and order and pay without any direct contact with restaurant staff, order kiosks or payment devices.
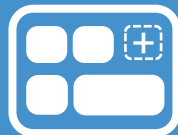
Contactless & Frictionless

Give your customers more reasons to visit your restaurant more often with the confidence that comes from Konnect's Contactless Order & Pay. Konnect's local WiFi Wireless Access Point creates a direct connection between you and your customers up to hundreds of feet away. When customers connect to your Konnect Wireless Access Point for the first time, your menu is instantly displayed on their mobile device. Each time a customer returns, they are automatically connected and can presented with a personalized menu based on their order history so they can quickly re-order, modify their last order or place a new order. Link to your rewards program so customers don't miss out on any offer, discount or loyalty benefit. You can update your location-specific menu that resides on Konnect's Wireless Access Point on demand via the Konnect cloud.

HOW IT WORKS

Automatically connect with customers via your local WiFi network

User MAC address / Menu selection

Menu

< Local Wi-Fi >

Wireless Access Point

User MAC address / Menu selection

Menu updates / Order history

< Internet >

Multiple Wireless Access Points may be linked locally to cover very large areas

Wireless Access Point Setup

- Plug in Konnect's 2" square x 1" tall Wireless Access Point with USB antenna into AC power or Power Over Ethernet

- Connect device to your Internet service via Wi-Fi or Ethernet (multiple sensors can be linked via Wi-Fi)

- Enter a few details online, download menu content to the device and you'll be up and running in minutes

Manage Menus and Track Customer Activity

- Update Konnect's Wireless Access Point with location-specific menu content on demand

- Personalize content for customers based on visit and order history

- Dashboard displays customer activity and content viewed by location

- Receive daily activity email report, download activity on demand or import via API

Secure Cloud

- Processes and stores customer activity in real-time via secure, scalable cloud

- Remote Wireless Access Point monitoring and updating

- Tracks repeat visits across multiple locations

- Detection of mobile devices is unaffected by MAC address randomization